Room Booking Guide – Ibercon 2027

This year, Ibercon is taking place at the **Occidental Aranjuez, with all hotel rooms reserved exclusively for the event!** If you'd like to stay at the official convention hotel, this guide will walk you through everything you need to know about the booking process so you don't miss a thing.

Basic Accommodation Information

- **Hotel:** Occidental Aranjuez, Aranjuez (Madrid).
- **Ibercon dates:** June 17–20, 2027.
- **Standard stay:** 3 nights, from Thursday, June 17 to Sunday, June 20.
- **Check-in:** From 14:00 (2:00 PM).
- **Check-out:** By 12:00 (noon).
- **Group occupancy:** 2 or 3 people per room.
- **Breakfast:** Included with all rooms for every registered guest staying in the room.

Rooms are limited, and all allocations are subject to availability.

Important: The only way to book a room for Ibercon 2027 is through our official website: www.ibercon.org.

How Do I Book a Room?

The booking process consists of the following steps:

1. Submit Your Ibercon Registration

Before booking a room, you'll need to have a valid account, complete the registration form for an Ibercon 2027 ticket, and wait for our staff to approve your registration.

Every person wishing to stay at the hotel must have their own approved registration.

Important: You do NOT need to have paid for your convention ticket to request a room! However, all room occupants must pay for their tickets before the accommodation payment can be completed.

2. Create Your Group

Once your ticket registration has been approved, you can create an accommodation group.

The person who creates the group will become the **group leader**, responsible for managing the booking request and paying for the room.

When creating your group, you'll need to select:

- **Accommodation type:** The type of room you'd like to request: Superior Room or Suite.
- **Number of occupants:** We only accept groups of a minimum of 2 and a maximum of 3 people. This determines your group size.
- **Accessibility:** Whether you need a wheelchair-accessible room.
- **Preferred zone:** Quiet, Normal, or Noisy (more information at the end of this guide).

Zone preferences and accessible rooms are subject to availability. If we cannot accommodate your request, we'll notify you and offer an alternative.

3. Invite Your Roommates

After creating your group, you'll need to add the people you'll be sharing your room with.

There are two ways to do this:

Email invitation: Enter your roommates' email addresses, and they'll receive an invitation to join your group.

Group code: Share the code generated by the system. Your roommates can use this code to request to join your group, but you'll need to manually approve their requests.

All group members must have an approved Ibercon registration before they can join a group.

4. Submit Your Room Request

Once your group is complete, double-check that all the information is correct and confirm your request.

The system will work differently depending on when you submit your accommodation request.

Before the Room Lottery

Your group will enter a lottery for the chance to receive a room. Groups with higher occupancy will be given priority, meaning groups of three will have preference over groups of two.

Entering the lottery does not guarantee a room. Allocations depend on the number of requests received and room availability.

After the Room Lottery

You'll be able to request a room directly, provided there are still rooms available that match your group's requirements.

5. Receive Your Room Allocation and Pay for Your Tickets

If your group is allocated a room, it will be provisionally assigned to you.

Before paying for the room, **every member of your group must have paid for their Ibercon 2027 ticket**.

Each attendee must manage and pay for their own convention ticket independently.

Once everyone has completed their ticket payments, the group leader can proceed with the accommodation booking.

6. Pay for Your Room and Confirm Your Booking

The group leader is responsible for paying for the room.

You'll have two weeks from the date your room is allocated to complete the payment.

Please keep in mind that:

- The payment covers the full cost of the room.
- Ibercon does not split room payments between group members.
- Group members are free to arrange how to share the cost among themselves.
- If payment is not completed within the deadline, the room will be released and allocated to another group.

Once payment has been completed and all requirements have been met, your booking will be confirmed!

7. Waiting List

If all rooms have been allocated following the lottery, groups that were unsuccessful will be placed on a waiting list.

If any allocated room becomes available again for any reason (such as an unpaid booking or cancellation), it will automatically be offered to groups on the waiting list.

Hotel Zones: Quiet, Normal, and Noisy

We know that everyone experiences conventions differently. That's why you'll be able to indicate the kind of atmosphere you'd prefer when it's time to rest.

Quiet Zone

Designed for guests who prefer a peaceful environment and want to minimise noise disturbances.

Normal Zone

For guests looking for a balance between a good night's rest and the usual convention atmosphere.

Noisy Zone

Designed for guests who prefer a livelier atmosphere and are more tolerant of noise.

Each zone will have its own specific noise rules. Although we cannot guarantee that these rules will be followed perfectly at all times, the Ibercon team will do its best to maintain a comfortable environment on each floor.

These zones represent room location preferences. **We cannot guarantee that you'll be assigned to your preferred zone**, as allocations depend on room availability.

Regardless of the zone, all guests must respect the hotel's rules and be considerate of others.

Frequently Asked Questions

Can I request a room without having paid for my convention ticket?

Yes! You only need to have your Ibercon registration approved.

However, if your group is allocated a room, every group member must pay for their convention ticket before the group leader can pay for the accommodation.

Can I book a room just for myself?

The group booking system for this phase only allows requests for two or three people. Individual room bookings are currently unavailable. If this changes, we'll announce it through our official communication channels.

Do I have to join a group?

Yes. To request a room through this system, you'll need to create a group or join an existing one.

Do we all have to pay for the room separately?

No. The group leader makes a single payment covering the full cost of the room.

You're welcome to split the cost among yourselves, but Ibercon will not manage or be responsible for how group members arrange these payments.

What happens if we don't get a room in the lottery?

Entering the lottery does not guarantee a room. If your group isn't allocated one, you'll be able to check which options remain available afterwards.

You can also choose to stay at other accommodation options in Aranjuez.

Can I request an accessible room?

Yes. When creating your group, you'll be able to indicate whether you need a wheelchair-accessible room.

Availability is limited, so we recommend contacting our team if you have any specific accessibility requirements.

What if we want to change one of our roommates?

Changes to group members will be subject to Ibercon's booking modification procedures.

After paying for the room, if your group becomes smaller than the original size, Ibercon will not adjust the reservation price or offer a partial refund. However, you may add a new member to your group at a later date to replace someone who has left, provided that the room's maximum occupancy is not exceeded.

Can I cancel my room booking?

Under Ibercon's booking conditions, paid room reservations are generally non-refundable, except in the circumstances specified in the booking terms and any exceptions required by applicable law.

However, transferring a room booking to someone else will be possible until approximately one month before the convention begins. We recommend reviewing the full booking terms before making your payment.

Can we stay for additional nights?

During your room reservation request, you can select to add up to 2 additional nights before and 2 additional nights after Ibercon, subject to hotel availability.

These add-ons also include late Check-Out time options, for an additional fee, in order facilitate the process of changing between rooms or reservations.

Where do we collect our room keys?

Check-in takes place directly at the Occidental Aranjuez reception desk.

Guests must present a valid official ID and follow the hotel's check-in instructions.

Have Any Questions?

If you have any questions about your group, room allocation, or the payment process, you can contact our team at **soporte@ibercon.org**.

See you at Ibercon 2027!